



Franchisors told us...

“We’d like to increase franchisee satisfaction with our support services.”

“We spend too much time on operational issues.”

“We need to maintain the consistent quality of our brand.”

“How can we both become more profitable?”

We heard you. We have the solution.



Here's how OfficeRedi can help—

1. Increase franchisee satisfaction

On-time openings

Late store openings mean less revenue and more frustration. With OfficeRedi, that won't happen. We can take care of any or all of the following tasks—at proven cost savings:

- ▶ Store or office planning and design, according to your brand standards
- ▶ Complete build-out and installation management—schedules, budgets, vendor quality control and invoice settlement
- ▶ Procurement of furniture, fixtures, equipment and accessories
- ▶ Staging, delivery and installation of everything at one time

Easy replenishment

We can set up your own web-based “company store,” where franchisees can replenish supplies that you specify.

Comprehensive customer service

Your franchisees won't be talking to a call center in a foreign country—they will speak to a dedicated account manager at OfficeRedi, who knows their business.

2. Reduce the time you spend on operational issues

If your franchisees have less problems running their businesses, your corporate office will spend less time solving them.

To keep you informed, we provide complete project plans, budgets and status reports, according to your specifications.

We provide planning and project management assistance to help with design challenges, program changes or renovations.



3. Maintain your brand consistency and quality

You set the standards—we ensure their implementation.

Because we manage everything from build-out to furniture to signage to napkins, brand consistency is guaranteed.

4. Increase efficiency and lower your franchisees' costs

OfficeRedi sources products across all suppliers and industries, always looking for the highest quality at the lowest price.

We buy in volume, warehouse the goods, and deliver only what you need—when you need it. The cost savings are passed on to you.

We don't stop there. We also save you money on delivery and installation.

Let us show you actual case studies and their proven results.

**Please contact: Brent Neilson,
VP Business Development
800.445.5236 or visit us
at www.officeredi.com.**



**Over 4,800
successful installations:**

- **Retail**
- **Offices**
- **Healthcare**
- **Education**



OfficeRedi
A division of the W.M. Putnam Company
1625 Commerce Parkway
Bloomington, Illinois 61702-1364

Phone 800.445.5236
Fax 309.662.1206
www.officeredi.com

